
SEND Information, Advice & Support Service Contract (SENDIASS)

Report being considered by: Heads Funding Group
On: 14 October 2019
Report Author: Thomas Ng
Item for: Information **By:** All Forum Members

1. Purpose of the Report

- 1.1 To update all School Forum members on the progress of the above service.
- 1.2 To solicit views from School Forum members on ways to enhance the value of this service.

2. Recommendation(s)

- 2.1 To note the outcomes of the 2018/2019 school year

Will the recommendation require the matter to be referred to the Council or the Executive for final determination?	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
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3. Introduction/Background

- 3.1 Under Children & Family Act 2014, West Berkshire Council has a statutory duty to provide an independent Information, Advice and Support Service to parents of children with Special Educational Needs and Disabilities (SEND).
- 3.2 Since 1st August 2015, West Berkshire Council has a service provision contract with The Rose Road Association, Hampshire to provide this service to families in West Berkshire. http://www.westberkssendiass.info/en/Main_Page
- 3.3 The initial contract terms was for three years until 31st July 2018, with an option to extend for another three years until 31st July 2021.
- 3.4 The Rose Road Association has been working with children and adults with complex and multiple disabilities and health needs and their family since 1952. It is base at The Bradbury Centre in Hampshire, providing comprehensive websites, factsheets, helplines and social media resources as well as locally based trained and experienced advisers.
- 3.5 The organisation is currently delivering SEND Information Advice and Support in Southampton, Portsmouth and West Berkshire.
- 3.6 In July 2018, an agreement was reached for West Berkshire Council to take up the optional 3-year extension at the same cost for the service over the previous three years, without the expected inflation uplift.

4. Service to Schools within West Berkshire District

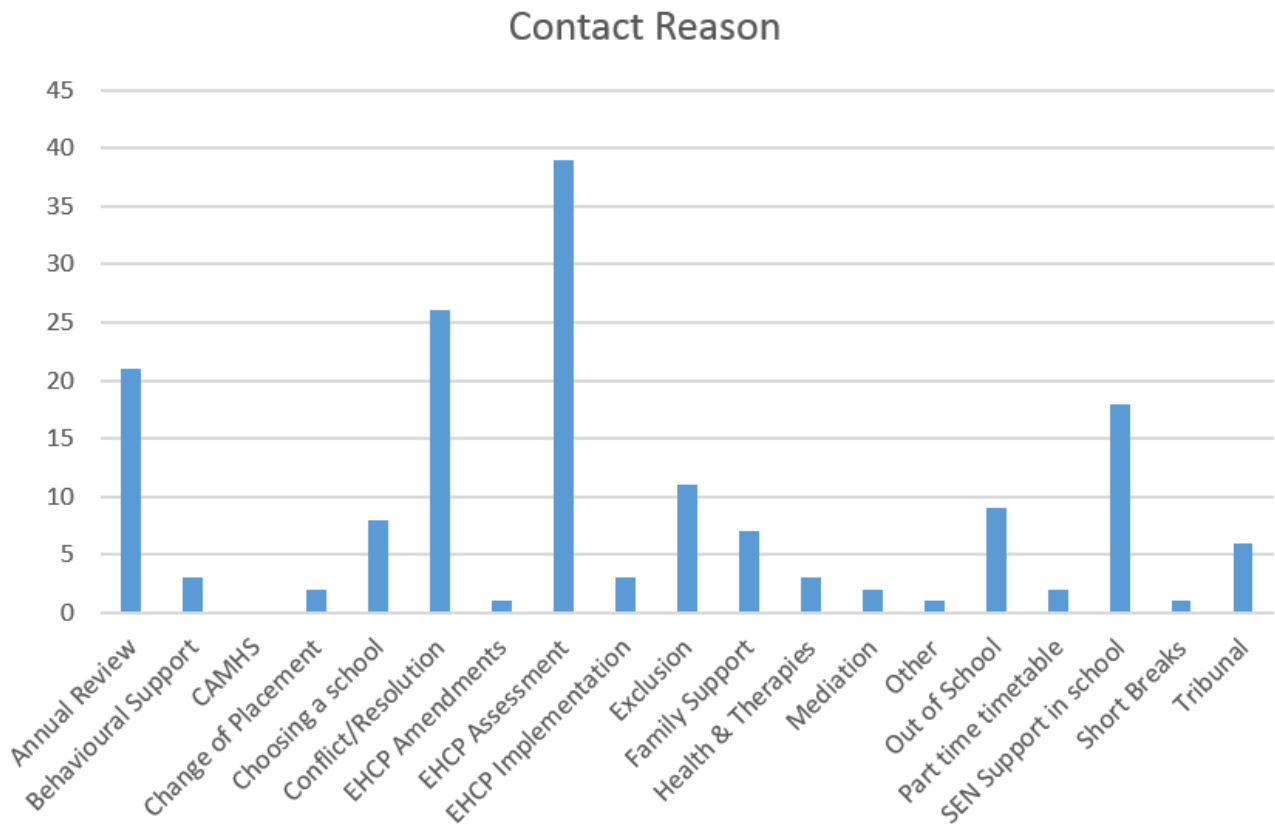
4.1 Support to parents of children with SEND for 43 West Berkshire schools over the last 12 months.

	Term 1*	Term 2	Term 3
Basildon Primary School			1
Beedon Primary School	1	1	1
Birch Copse Primary School	1	2	
Bradfield Primary School	1		
Brightwalton Primary School			1
Brookfields Special School		1	
Compton Primary School	1	1	
Denefield Academy	2	1	
Fir Tree Primary School		1	
Freacis Baily Primary School		1	1
Garland Junior School	1	1	
Hampstead Norreys Primary School	2		
Hermitage Primary School		1	1
Hungerford Primary		1	
iCollege	1	1	
Inkpen Primary School			4
Kennet Academy		3	2
Kennet Valley Primary School		1	1
Kintbury St Mary's Primary School			1
Little Heath Secondary School	1		
Long Lane Primary School	1	1	2
Mrs Bland's Infant School	1		
Pangbourne Primary School	1		
Park House Acadmey	2		1
Parson's Down Primary School	4		1
Robert Sandilands Primary School		1	1
Speenhamland Primary School	1		
Springfield Primary School	1		
Spurcroft School	2	1	
St Bartholomew's Academy	3		
Stockcross		1	
Sulhamstead & Ufton Nervet School	1		1
Thatcham Park Primary School			1
The Downs School	1	1	4
The Willink School			1
The Winchcomebe School	2	2	
Theale Green Academy	1	3	3
Trinity Academy	5	3	6
Welford & Wickham Primary School		1	2
Westwood Farm Schools		1	1
Whitelands Park Primary School	1		
Willows Primary School		1	1
Total	38	32	38

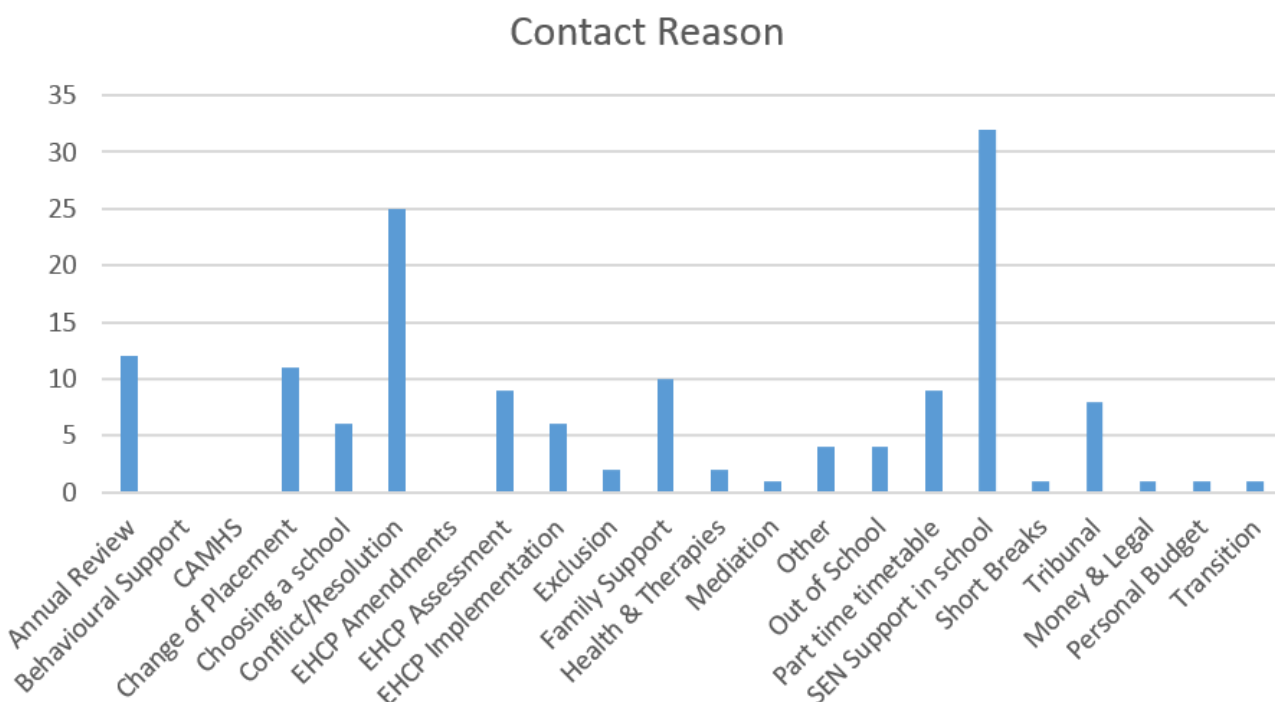
*Term 1: 1.8.2018 – 31.12.2018; Term 2: 1.1.2019 – 31.3.2019; Term 3: 1.4.2019 – 71.7.2019

4.2 Contact reasons:

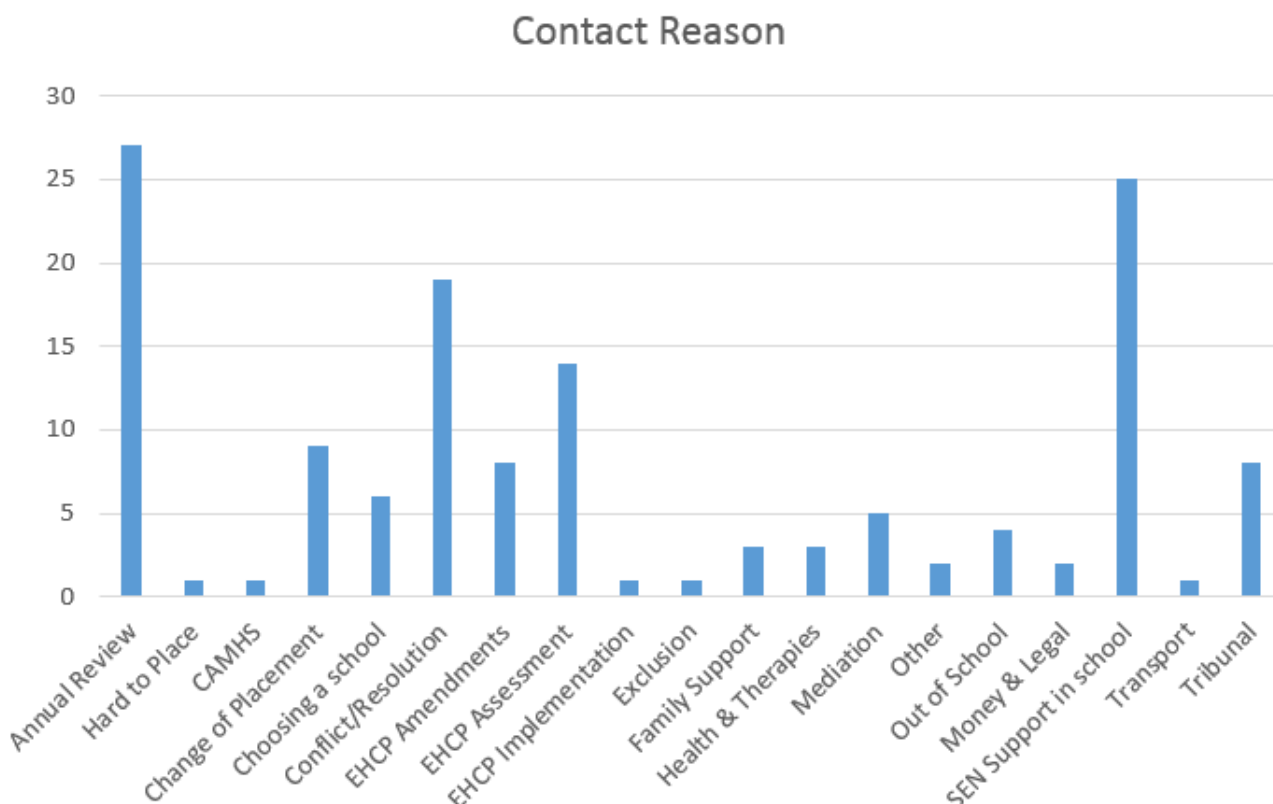
Term 1



Term 2

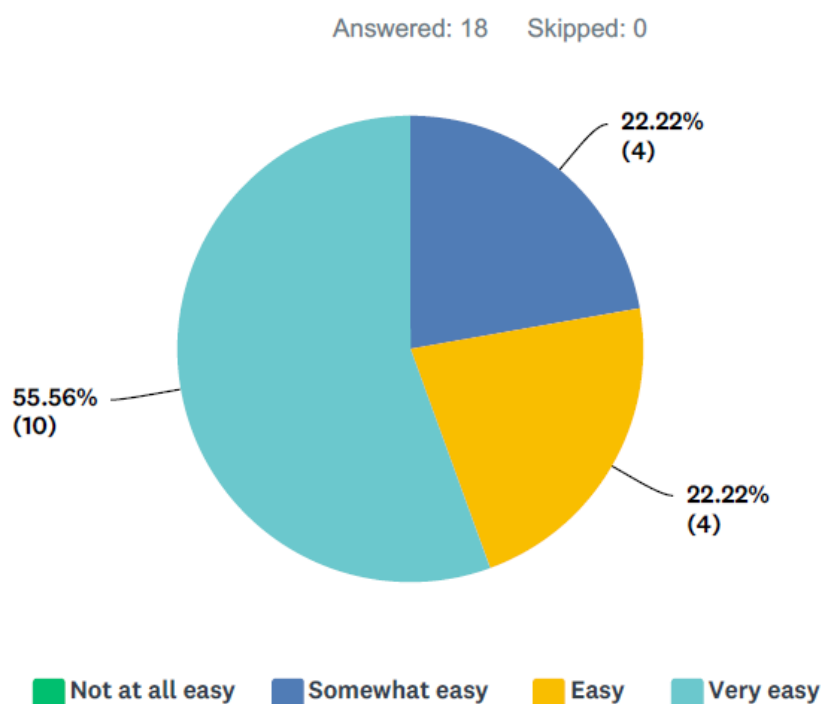


Term 3



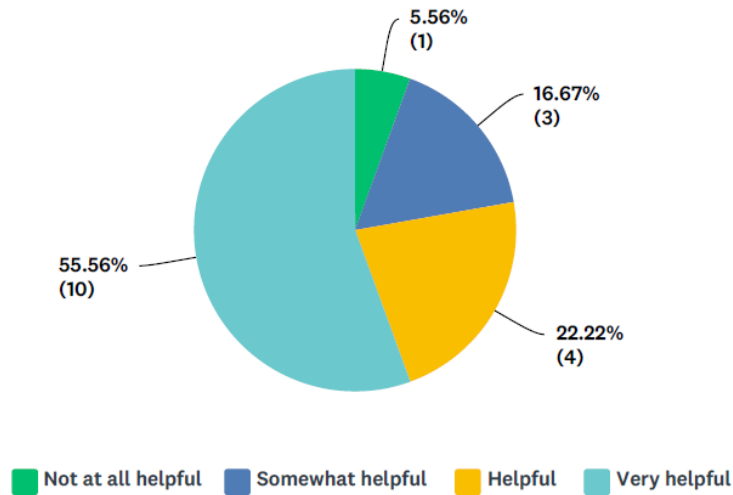
4.3 In a recent survey (Term 3 2018/2019) of parents regarding the quality of the services, the majority of indicators have shown a positive feedback:

Q1 How easy was it to get in touch with us?



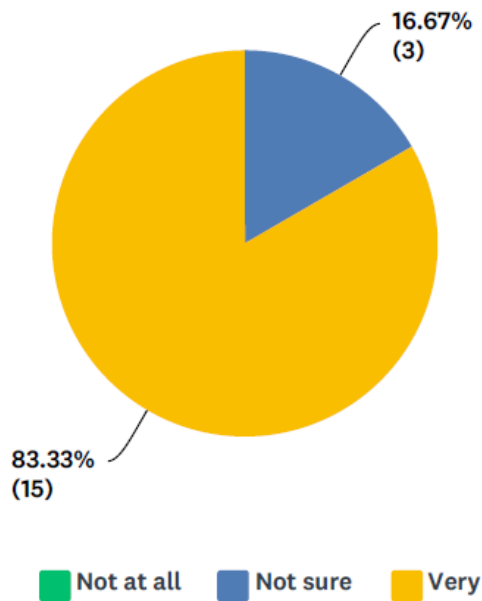
Q2 How helpful was the information, advice and support we gave you?

Answered: 18 Skipped: 0



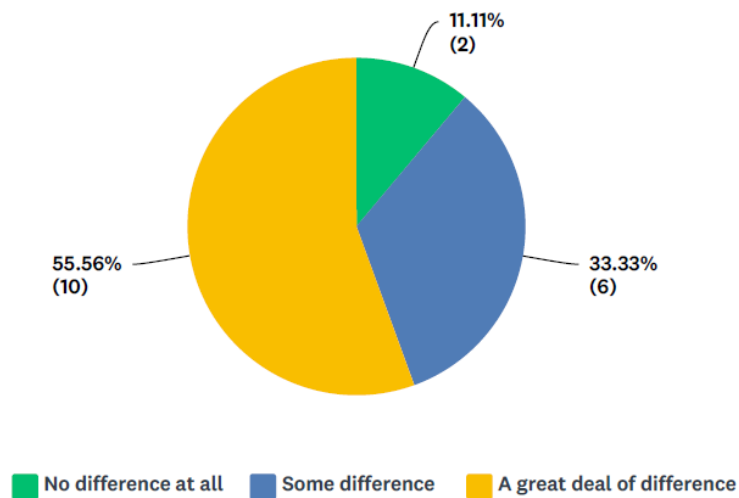
Q3 How neutral, fair and unbiased do you think we were?

Answered: 18 Skipped: 0



Q4 What difference do you think our information, advice or support has made for you?

Answered: 18 Skipped: 0



- 4.4 Source of referrals from schools was very low (1 in Term 1; none in Term 2 and 3 in Term 3). The vast majority of support request were from “self Referral”.

5. For Consideration

- 5.1 To note the direction of travel of the existing contract and to solicit views from the wider community in order to improve the value of this contract.

6. Consultation and Engagement

- 6.1 Service Provider:- the Rose Road Association (Carol Dixon, Family Services Director; Jo Maxwell-Heron, Service Manager); Jane Seymour (West Berkshire Council SEND Service Manager).